

Grace Management, Inc.

Responsible Position: Executive Director

Visitation - Florida

Policy: It is the policy of Grace Management, Inc. to comply with Florida Statute 408.823, the "No Patient Left Alone Act." Residents in our Assisted Living communities.

Procedure:

1. Florida assisted living communities must allow in-person visitation in all the following circumstances, unless the resident objects:
 - a. End-of-life situations.
 - b. A resident who was living with family before moving into the community and is struggling with the change in environment and lack of in-person family support.
 - c. The resident is making one or more major medical decisions.
 - d. A resident is experiencing emotional distress or grieving the loss of a friend or family member.
 - e. A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
 - f. A resident who used to talk and interact with others is seldom speaking.
2. Residents may formally designate one or more Essential Caregivers. Essential Caregivers are entitled to at least two hours of daily in-person visitation, in addition to general visiting hours. Visitation privileges cannot be conditioned on the Essential Caregiver providing physical care. Visits must occur even during outbreak restrictions, provided infection control precautions are followed.
3. Residents have the right to consensual physical contact with visitors they designate.
4. The community will publicly post their Visitation Policy in an easily accessible format on the home page of their website. The policy will also be provided to residents and families upon move in and whenever updated.
5. The community may not require visitors to submit proof of any vaccination or immunization. The Executive Director, or designee is responsible for ensuring that staff adhere to the policies and procedures.

Visitation Hours:

1. Residents may have visitors 24 hours a day unless the visits infringe upon the rights of other residents including residents' right to a peaceful environment. Residents may visit with any person of his or her choice, at any time between the hours of 9:00 a.m. and 9:00 p.m. at a minimum.
2. All visitors will be required to sign in and out at each visit for safety and tracking purposes.

Infection Control:

1. Visitor infection control and screening requirements will not exceed those required of community associates.
2. Visitors should self-screen for symptoms of illness prior to entry.
3. Visitors are encouraged to perform hand hygiene before and after resident contact.
4. During infectious disease outbreaks or when a resident is sick, the community will implement

appropriate infection control measures (e.g., PPE, isolation precautions). Essential caregivers must always be permitted entry with proper PPE and instruction.

5. When a resident is sick, visitors may be required to follow additional precautions such as wearing PPE or limiting visit duration; however, essential caregivers must always be permitted entry.
6. Personal protective equipment (PPE) will be provided as recommended by the Centers for Disease Control, state, and local guidance. PPE may include but is not limited to masks, gowns, gloves, face shields, and shoe covers. Community associates will provide directions and education on the proper use of PPE.
7. Signage, education, and staff oversight will ensure compliance with infection control practices.

Policy: Visitation - Florida	Original Date: 7/18/2022	Rev. Date: 8/15/2022, 9/19/2022, 4/12/2024, 2/18/2025, 11/20/2025
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